APPENDIX - B

APPENDIX – B. SOFTWARE ENVIRONMENT

The list of software products below is divided into two categories.

First is a list of the products in use statewide in courts to which the Customer Support Center provides assistance. There are many other products in use in the Superior, Justice and City courts statewide, most often supported by the IT staff of the local court, city or county government. At the state level, however, these are not supported and not included in the list below. Refer to individual court plans for their list of local software.

The second list includes those products in use at the Supreme Court and the Administrative Office of the Courts.

COURTS

Software in courts that is supported statewide in conjunction with existing programs.

SOFTWARE APPLICATION	VENDOR	NO. USERS	COMMENTS
AJACS (GJ CMS)	AmCad, Inc. Herndon, VA	13 courts, 1220 users	New Court Case and Cash Management Software for the Arizona Court Automation Project (ACAP)
APETS (Adult Probation Tracking System)	Internal development	26 sites, approximately 3500 APD users	Currently installed at all county adult probation departments
AZTEC	Progressive Solutions, Inc. Salt Lake City, Utah	143 courts; 1375 court users	Old Court Case and Cash Management Software for the Arizona Court Automation Project (ACAP)
AZTEC MVD	Internal development	88 courts; 1,216 court users	Used by ACAP and large-volume, non-ACAP courts to report motor vehicle convictions and warrants to Motor Vehicle Division
Case File Tracking	Internal development	120 ACAP computers	Bar code scanning/case file tracking application used by some ACAP

Software Application	Vendor	No. Users	Comments
			courts
CASPER	Internal development	250 ACAP computers	Combined statistical reporting application
Crystal Reports	Business Objects	150 statewide users (61 in the field)	Web-based ad-hoc report writer for case and cash management system used by ACAP, JOLTS and APETS users
Internet Explorer	Microsoft	2731	ACAP and JOLTS users
JOLTS (Juvenile Online Tracking System)	Internal development	65 juvenile probation and detention office sites 2699 JWALK	Software to track juvenile case information
JURY+	Jury Systems, Inc.	13 Superior Courts 49 systems	Jury management software
Juvenile Treatment Tracking	Internal development		Records and tracks treatment information for juveniles
Outlook 2007	Microsoft	Version 2000-34 Version 2007-2454	ACAP and JOLTS users
Tax Intercept Program (TIP)	Internal development in PowerBuilder	Approximately 90 courts; 722 users	Software used to collect and transmit unpaid fines information to lottery and DOR
Windows	Microsoft	Windows 2000: 18 Windows XP: 159 Vista: 2554	Operating System
WordPerfect	Corel	16	Phasing out with computer refresh
Word, Excel, PowerPoint	Microsoft	Word – 2359 Excel – 1193 PowerPoint – 62 Access - 17	Standard office productivity software

Software Application	Vendor	No. Users	Comments
Child Support Calculator	Internal development	15,568 per month	Internet application that calculates child support payments
CASA Volunteer Webpage	Internal development	6,167 per month	Secure Internet application that uploads documents

Arizona Supreme Court and the Administrative Office of the Courts

Software Application	Vendor/Internal Development	No. Users	Comments
Access	Microsoft	34	Used for a variety of localized databases
Adobe Acrobat Professional	Adobe	247	Used for publication of documents to Internet/Intranet as well as interactive forms development
Appellamation	Internal development	95 Supreme Court users	Appellate court software in production in the Supreme Court and Court of Appeals Division One
Budget Information Tracking System (BITS)	Internal development on RS/6000	Web Based	Used by remote Dependent Children's Services offices to create and track budgets and expenditures
Centra Symposium and Knowledge Composer	Centra	741 Statewide	This software allows centrally located trainers to provide remote virtual classroom training in all AJIN courts
Client Access	IBM	471 statewide	Used for terminal emulation access to the AS/400
Confidential Intermediary Program (CIP)	Internal development on AS/400	471	Application to track activity related to the Confidential Intermediary Program
CLD Online	Internal development	Statewide	Internet application to process online renewals and fee payments

Software Application	Vendor/Internal Development	No. Users	Comments
Defensive Driving	Internal development on AS/400	40 driving schools	Statewide-centralized database of defensive driving class participants
Dependant Children's Activity Tracking System (DCATS)	Internal on-going support on RS/6000 in PowerBuilder for this system built with a vendor on contract.	161	Application used to record and track activity related to Foster Care Review Board and Court Appointed Special Advocate programs
Excel	Microsoft	766 internal computers	Spreadsheet application
Outlook	Microsoft	766 internal computers	Messaging and group-collaboration software used in conjunction with Exchange
Education Resource Library (ERL)	Internal development	AJIN users statewide	Tracking and checkout for educational materials
Web Expressions	Microsoft	159	Used to maintain the Intranet and Supreme Court web site
Grant Tracking System	Internal development on AS/400	5	Application to record and track grants to courts
Private Fiduciary Tracking	Internal development	2	Tracks certification of private fiduciaries
Internet Explorer	Microsoft	7966 internal computers	Used for Internet/Intranet access
Juvenile Contract Tracking	Internal development on AS/400		Used to track juvenile service provider contracts
Juvenile Online Tracking System Youth Index	Internal development on the AS/400	30	Used for statistical analysis and for sharing high-level JOLTS data among users
Logos	New World Systems Troy, MI	AOC: 21	Fund Accounting, Fixed Asset, Contract Tracking, and Budgeting package
McAfee Virus Scan	McAfee	V8.9 – 51 V8.6 – 187 V8.0 - 593	Virus scanning on all desktops in the AOC, Supreme Court and all AJIN computers (ACAP, JOLTS and APETS sites) statewide

Software Application	Vendor/Internal Development	No. Users	Comments
Microsoft Project	Microsoft	60	Project planning tool
MQ Series	IBM	113	Server-based message broker software for integration projects
MQ Series Integrator	IBM	3	Server-based message broker software for content-based routing and application development
NetView	IBM	0	Used to manage LAN and WAN
Parent Assistance Hotline	Internal development Remedy AR System	5	Call tracking and referral information database Remedy AR System application was replaced by an in-house custom application.
PowerBuilder	Sybase	27	Development tool for new applications
PowerGen	E Crane, Inc	1	Developer tool for PowerBuilder
HOW	Riverton	3	Case development tool, UML modeling tool; PowerBuilder and BV code generator
PowerPoint	Microsoft	766 internal computers	Primary presentations application
Quick Test Pro	Mercury	5	Test script execution product that supports regression testing
Quality Center	Mercury	60	Used as part of a structured testing methodology to script and track testing
Recorder	Mercury	50	Records all user actions on a test application for developers to review
Remedy	Vendor	194	Call/service request tracking application used by IT Support Center; user access via web browser provided for lookup

Software Application	Vendor/Internal Development	No. Users	Comments
Training Server	ThinQ	Internal: 22 Statewide: 2000	A learning management system tracking employee education, enhanced with an internally developed online web registration module
Visionary	Informix	Statewide Dashboards 662	Visionary is an Internet-enabled, graphical development and deployment tool for creating visually rich, intuitive, analytic applications for corporate decision-makers
Visio	Microsoft	Client: 104	Diagram/flow charting software
Weekly Exception Time Reporting (WETR)	Internal development on AS/400	766	Records leave and weekly time
Word	Microsoft	766 internal computers	Word processing software
WETR Online	Internal development	Intranet Application	AOC Intranet application used for timekeeping
Online Leave Requirements	Internal development	Intranet Application	AOC Intranet application used for leave requests